

K. K. Das College

GRH – 17, Baishnabghata – Patuli

Kolkata – 700084

West Bengal

India



Student Satisfaction Survey Report

2018 – 2019

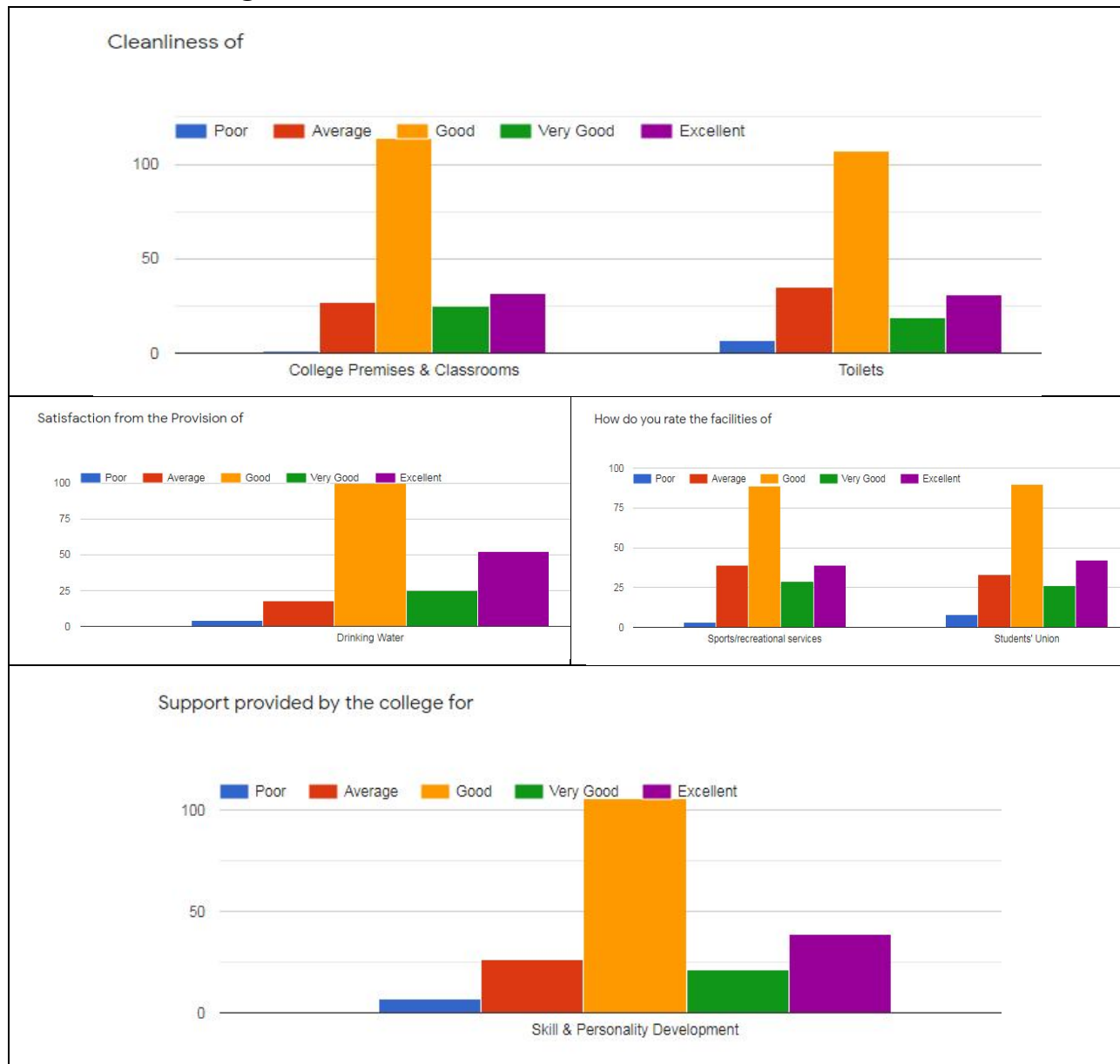
K. K. Das College encourages its students to provide the Institute with thoughtful and constructive feedback. The students' satisfaction survey is conducted online (using google form) from the previous year. The feedback was collected in the 2nd and 3rd week of February, 2019 (5th to 19th, Feb). In continuation of that, 199 (out of 316) final year students responded in the current year. Last year, the overall responses on all the given parameters indicated moderate to high level of satisfaction on the part of the students. The students are advised to provide their feedback judiciously.

The feedback enables every students to express their opinion on all aspects of the college. The feedback was collected primarily from the final year students of the college. The questionnaire consists of six sections comprising 37 questions. The major sections are

- College
- Office
- Library
- Computer Laboratory
- Canteen
- Department and its Teachers

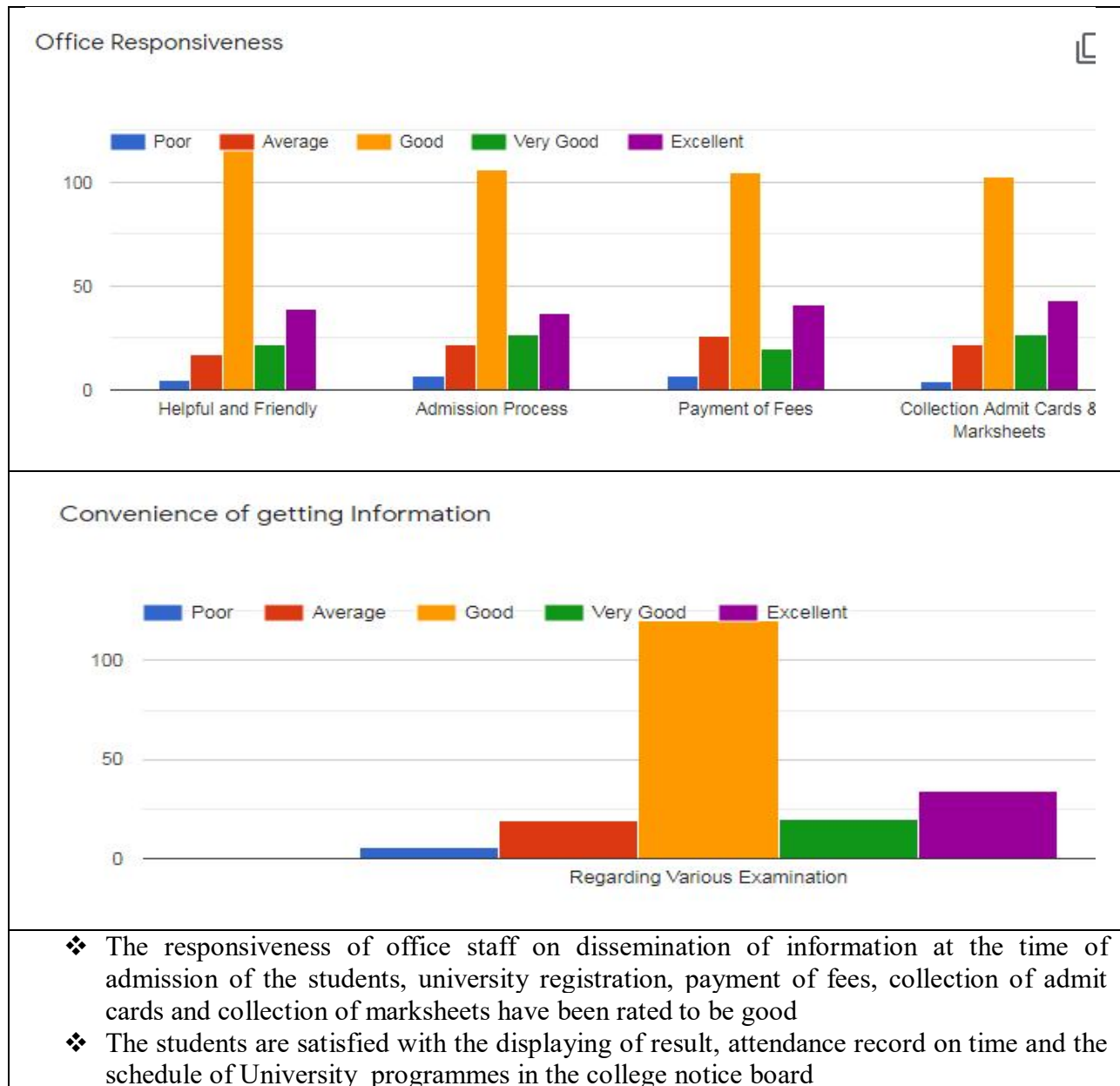
The activities of the institution in the above five sections are being analyzed to create a quality profile for the year in relation to institutional vision and goals.

Feedback on College

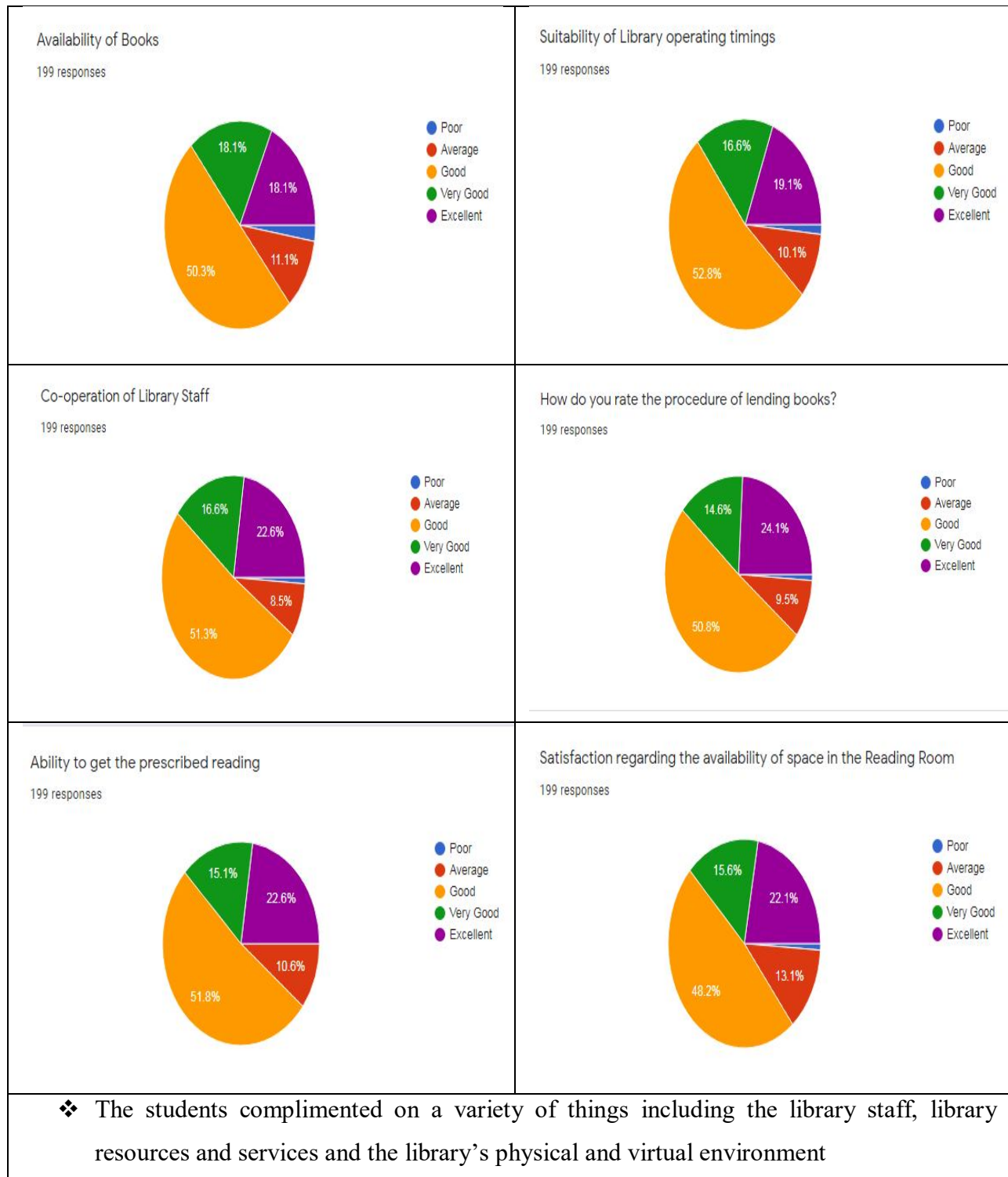


- ❖ Out of 199 respondents, majority of the students are comfortable in the classroom and college premises
- ❖ The facilities provided to the students such as hygienic and clean drinking water facility and maintenance of Toilets (Gents and Ladies separately), neat and clean class rooms are very helpful to them. Cleanliness of college premises and toilet has been reported to be good by more than 50% of the respondents
- ❖ However, the facilities of common room, sports / recreational services and services of students' union has been rated as "average" by majority of the students
- ❖ The skill and personality development support provided by the college is moderately acceptable to the students

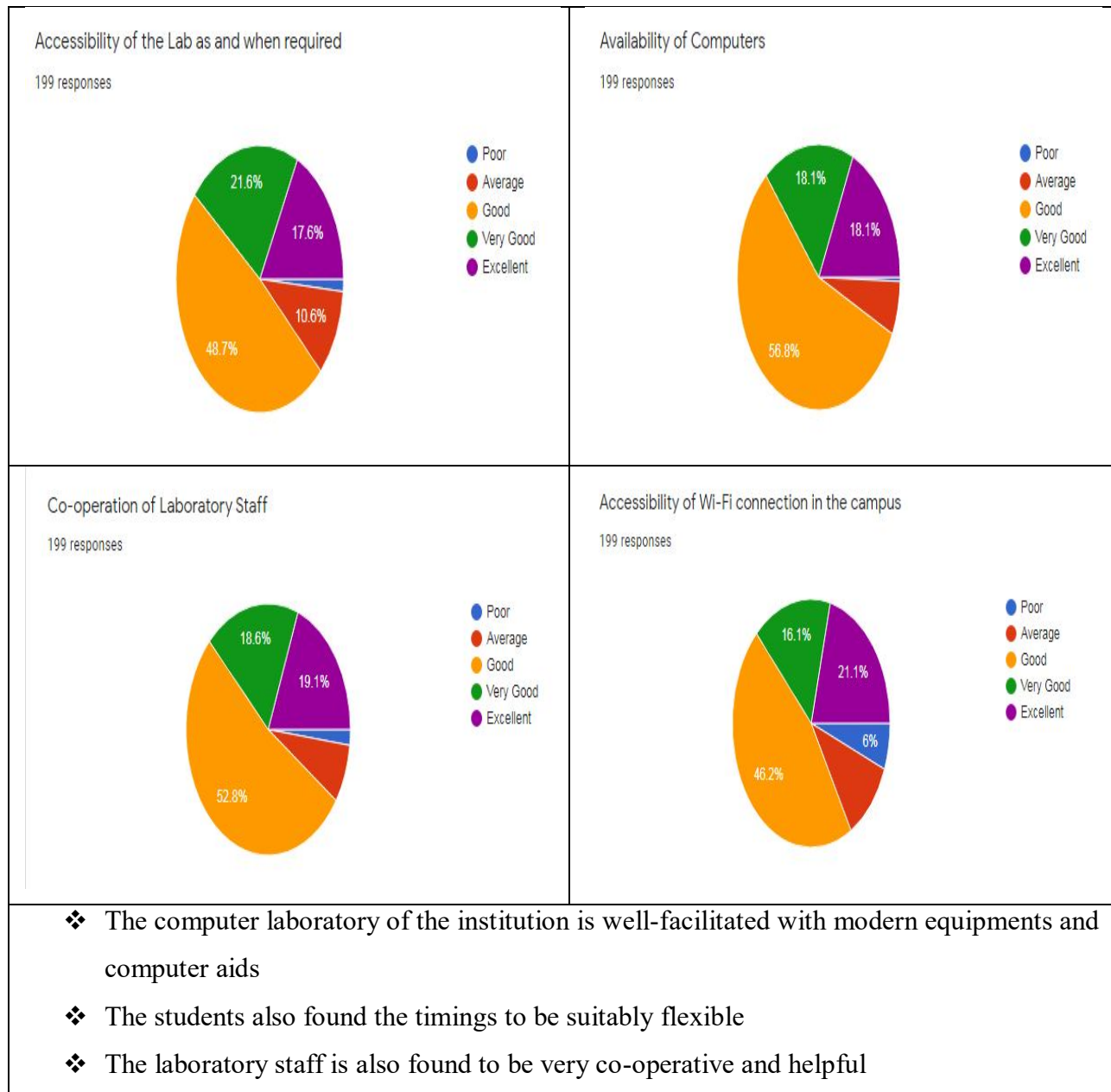
Feedback on Office



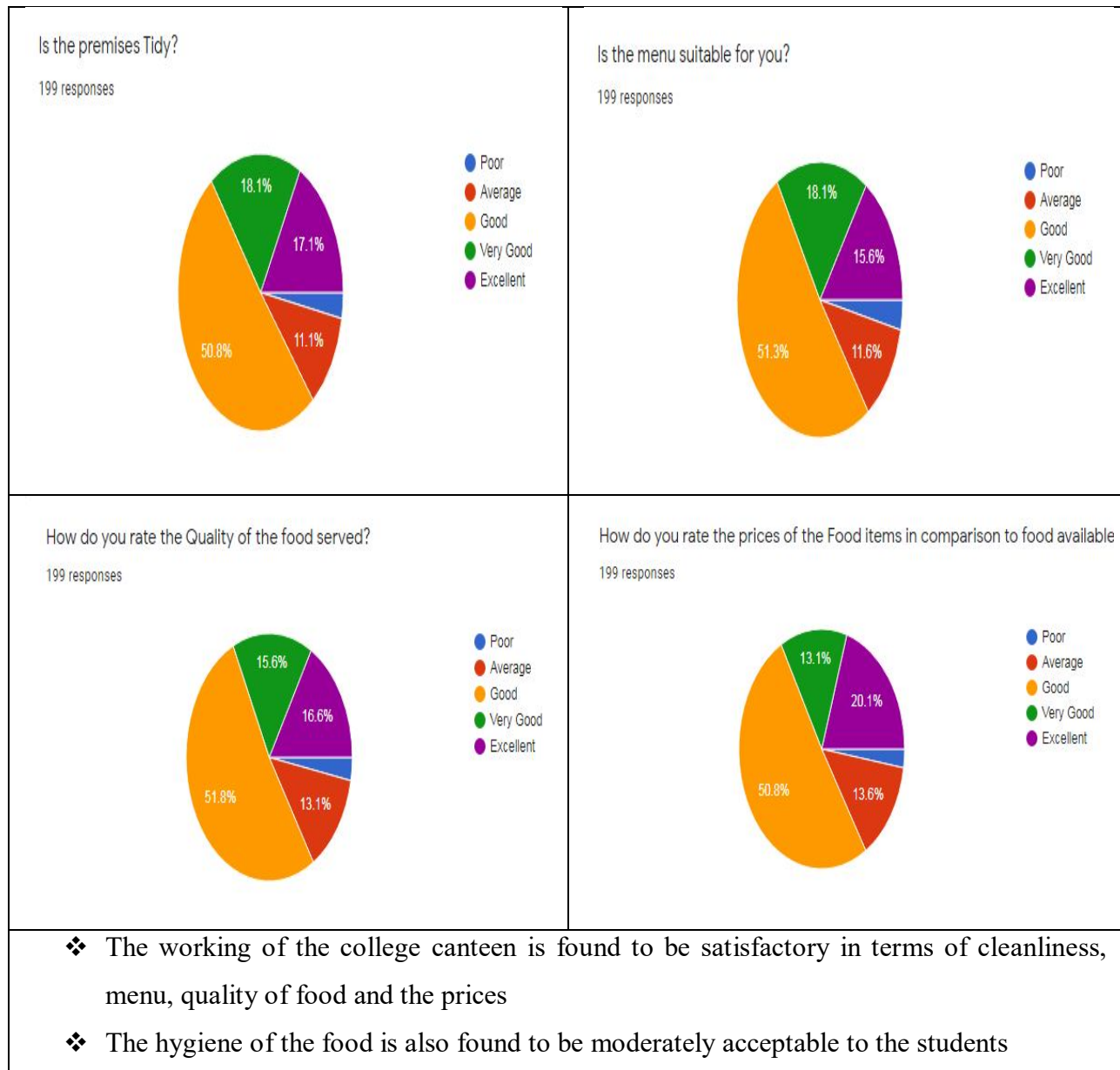
Feedback on Library



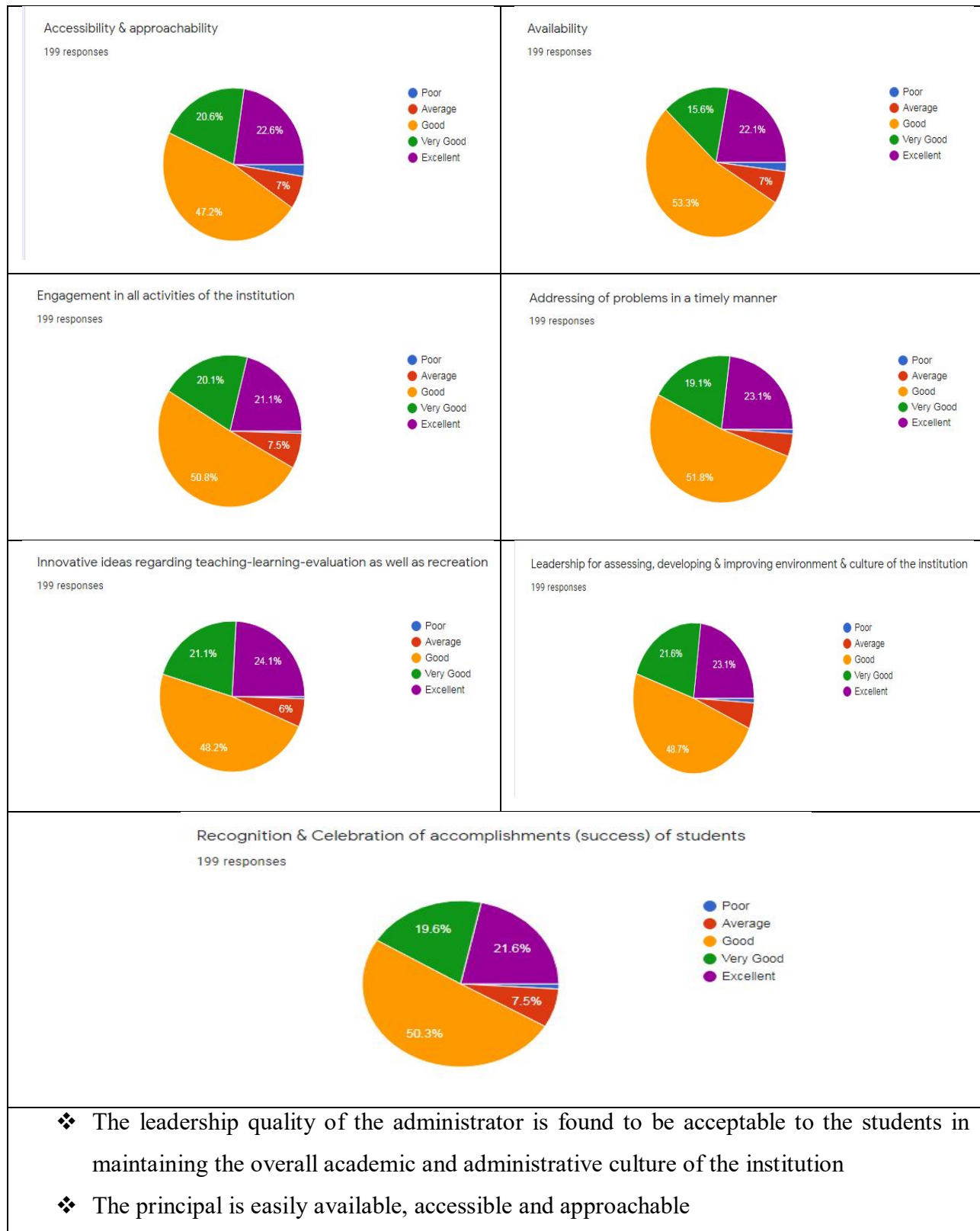
Feedback on Computer Laboratory



Feedback on Canteen



Feedback on Principal



- ❖ He is reported to be actively engaged in all programmes of the college
- ❖ The students are also content in the addressal of their problems by the principal
- ❖ The principal is also found to enthusiastically appraise the academic achievements and extra-curricular accomplishments of the students

Feedback on Teachers

- ❖ Overall the students are satisfied with the sincerity of the teachers in taking classes and the interest generated by them for each course
- ❖ The accessibility of the teachers in and outside the class to address the needs of the students is found to be satisfactory to the respondents
- ❖ Majority of the classes have been rated educative in nature where students are encouraged to participate freely during the lectures. Teachers are also found to be co-operative towards the students
- ❖ The students are contented with the punctuality of teachers and regularity of lectures delivered in classes
- ❖ The teachers are also acceptable to the students as mentors to guide them for career prospects
- ❖ The overall students-teachers relationship is quite satisfying

For detailed information on individual departments, kindly follow the following links:

- Department of Bengali:
https://drive.google.com/open?id=1GwkfszT1T2Q5JPAsYIZtOu0heBjs95eUuwHf_kDte3Q
- Department of English:
<https://drive.google.com/open?id=1FMPsfhjZDEO12Q7IcN8DnpzmX1ymvUuQtbnm-ZcOdM4>
- Department of History:
<https://drive.google.com/open?id=1ORvhq6YffoYkhqQz3--v8vW1o3cmTq34xFwwyu1D5Y>
- Department of Sociology:
<https://drive.google.com/open?id=1LbkkFZ6Ld9kzdQsW0ta0u0kdrw-bzO8hg-RKflxGAqk>
- Department of Education:
<https://drive.google.com/open?id=1mOk86171ORsmongSKC0lYUjWLwRQIhtU-gcAPntVvxI>
- Department of Mathematics:
https://drive.google.com/open?id=1hudxt8bG_wp4SWOFBTWbeKhwd7JifgaiDv1JFwwQNE
- Department of Economics:
https://drive.google.com/open?id=1AteZhJCyTuZJbu_-jOhPjeUDYch3JotWyTiHE6yPFaE
- Department of Computer Science:
https://drive.google.com/open?id=1AteZhJCyTuZJbu_-jOhPjeUDYch3JotWyTiHE6yPFaE
- Department of Statistics:
<https://drive.google.com/open?id=1K9yocy2dm4JvKP8gzmGnxtDFZ6rBAIy0jwHmGX-U7JY>
- Department of Commerce:
<https://drive.google.com/open?id=1mIukN1gYvr267u4vrX8hpXIelOK29r14ZmYKcfstQqQ>

Action Taken:

The action taken report based on the summarized feedback report is as follows:

- ✓ For dissemination of information, the college has adopted updated and modernized website which will be easier to navigate
- ✓ The college conducts career fair annually to expose the students to industry environment
- ✓ As suggested by the affiliating institution (University of Calcutta), the college is in the process of upgrading the infrastructural facility as per the recent upgraded curriculum requirements of the students
- ✓ The college conducts annual Parents and Students orientation programme at the beginning of the academic session to promote healthier students-institution relationship
- ✓ Since responses indicated that students felt their lecturers are knowledgeable, skilled, enthusiastic, committed, and prepared, the teachers are committed to make the lecturers more interesting by incorporating effective teaching methods and technologies to enhance student learning
- ✓ The college has conducted students centric seminars, lectures, debates and quiz competition in addition to regular teaching
- ✓ The students are also encouraged to participate in inter-college competitions
- ✓ Continuous evaluation system is followed by the departments. The performances of the students are assessed. Accordingly the teachers counsel the students to improve their writing skills and prepare for future examinations
- ✓ The reading material books is updated as per the requirements of the curriculum