

K. K. Das College

GRH – 17, Baishnabghata – Patuli

Kolkata – 700084

West Bengal

India



Student Satisfaction Survey

2020-21

Student Satisfaction Survey Report 2020-21

Effective feedback helps institutions to understand what they did well and what they could do better. Hence it is an important aspect of teaching-learning process and helps to improve higher educational institutions. The feedback is collected from the stakeholders by the IQAC through feedback committee and is analyzed. Thereafter, an inclusive report is prepared and is communicated to those concerned for necessary action for betterment of the college. Subsequently, the report will be uploaded on the college website. The feedback were taken on the following dates from the students on 20.08.2021

Report of Analysis of Feedback Collected From Students

K. K. Das College is affiliated to the University of Calcutta and strictly the follows the curriculum prescribed by the University. Hence, the institution does not enjoy much freedom to design the curriculum.

The feedback on curriculum is collected from the students to evaluate the curriculum design, i.e. the course structure, the syllabi, etc. and to receive any suggestions for improvement. 1273 students have responded on the curriculum, the classification of which is given below:

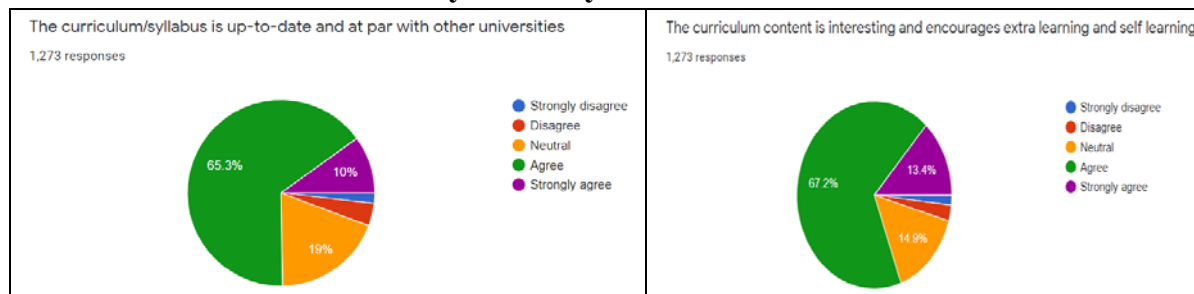
Stream-wise Number of Respondents

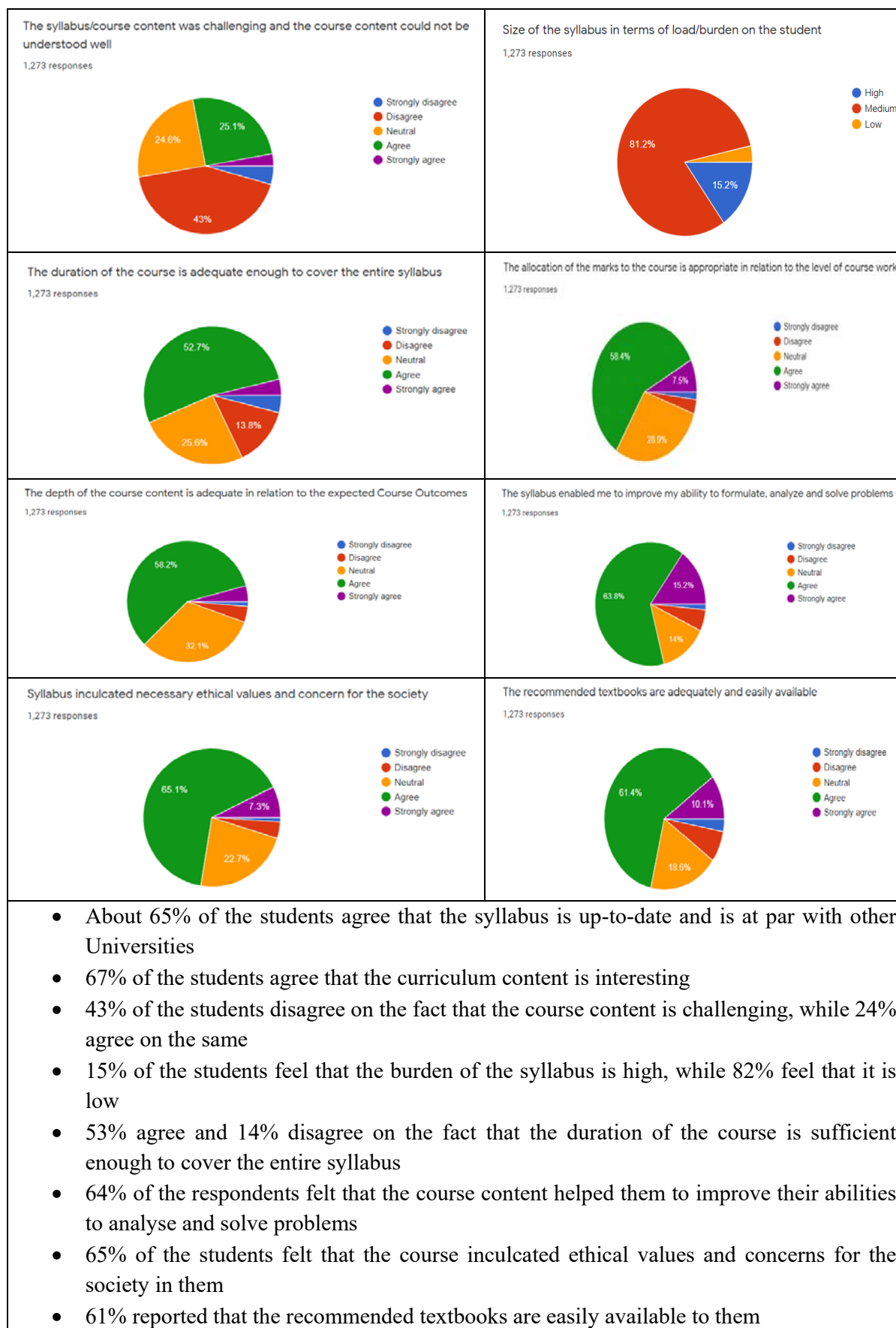
Stream	Number of Students
B. A.	763
B. Sc.	39
B. Com	471

Year/Semester-wise Number of Respondents

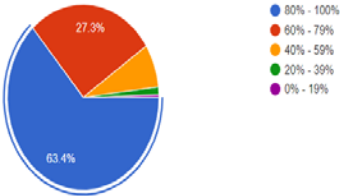
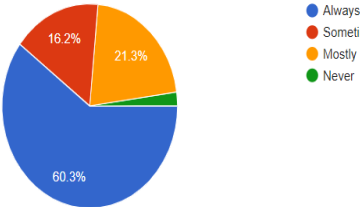
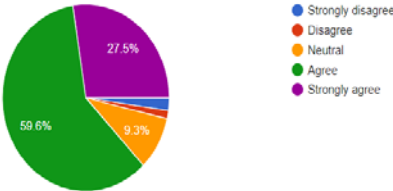
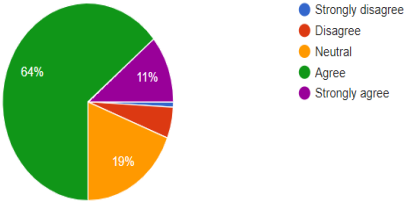
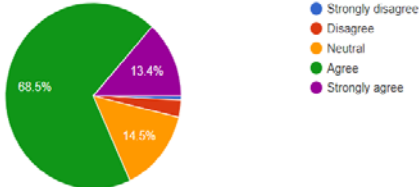
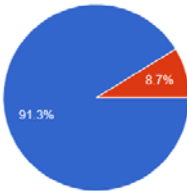
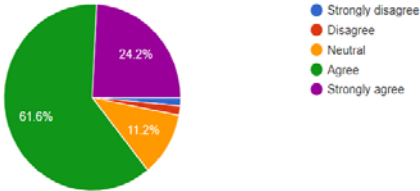
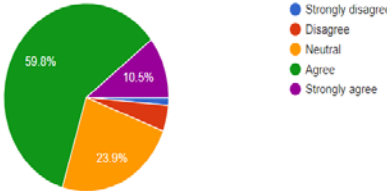
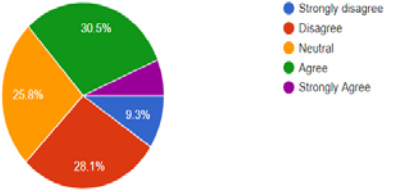
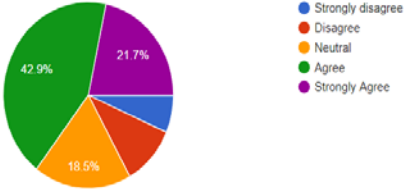
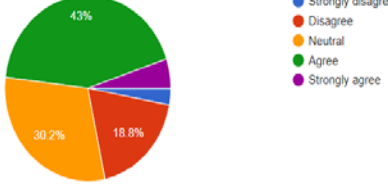
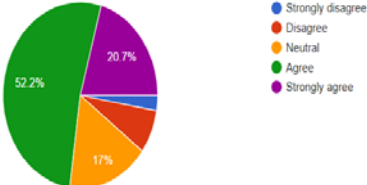
Year / Semester	Number of Students
Third Year	93
Semester II	463
Semester IV	342
Semester VI	375

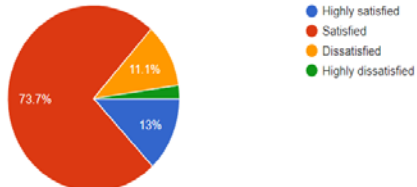
Feedback on Curriculum / Syllabus by the Students





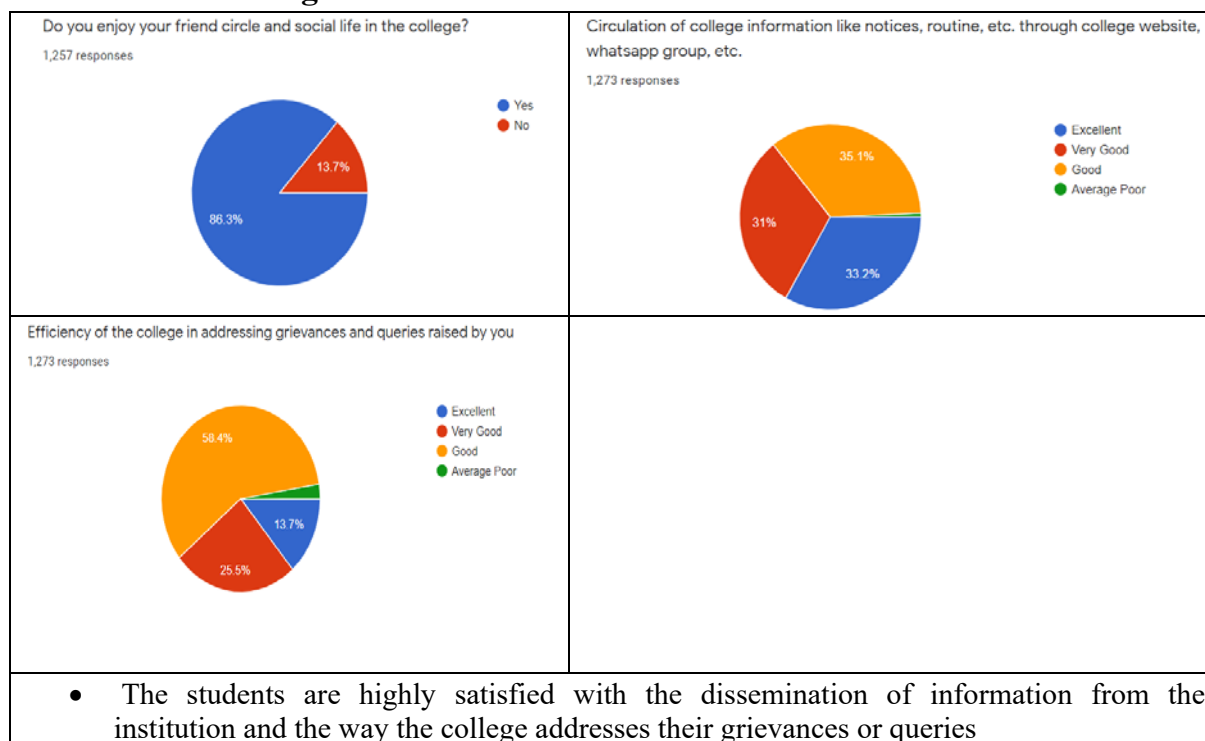
Feedback on Teaching Learning Process by the Students

<p>Percentage of the syllabus that was completed by the teachers in the class before your last University Examination</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> 80% - 100% 60% - 79% 40% - 59% 20% - 39% 0% - 19% 	<p>Were the classes held on time?</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> Always Sometimes Mostly Never
<p>The teachers are well prepared for their lectures and able to communicate the subject matter well</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> Strongly disagree Disagree Neutral Agree Strongly agree 	<p>The subject is illustrated to you with the help of examples and applications</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> Strongly disagree Disagree Neutral Agree Strongly agree
<p>The internal evaluation process by the teachers is fair</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> Strongly disagree Disagree Neutral Agree Strongly agree 	<p>The performance in your assignments is discussed with you timely</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> Yes No
<p>The teachers conduct online classes, providing study materials online</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> Strongly disagree Disagree Neutral Agree Strongly agree 	<p>The college's teaching and mentoring process has improved your emotional growth</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> Strongly disagree Disagree Neutral Agree Strongly agree
<p>Online classes are stressful for you and are affecting your health and social life</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> Strongly disagree Disagree Neutral Agree Strongly Agree 	<p>Do you learn better in physical classrooms than online classes</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> Strongly disagree Disagree Neutral Agree Strongly Agree
<p>Online assessment creates more anxiety than traditional forms of assessment.</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> Strongly disagree Disagree Neutral Agree Strongly agree 	<p>Professor-student interaction takes place better in physical classrooms than through on platforms</p> <p>1,273 responses</p>  <ul style="list-style-type: none"> Strongly disagree Disagree Neutral Agree Strongly agree

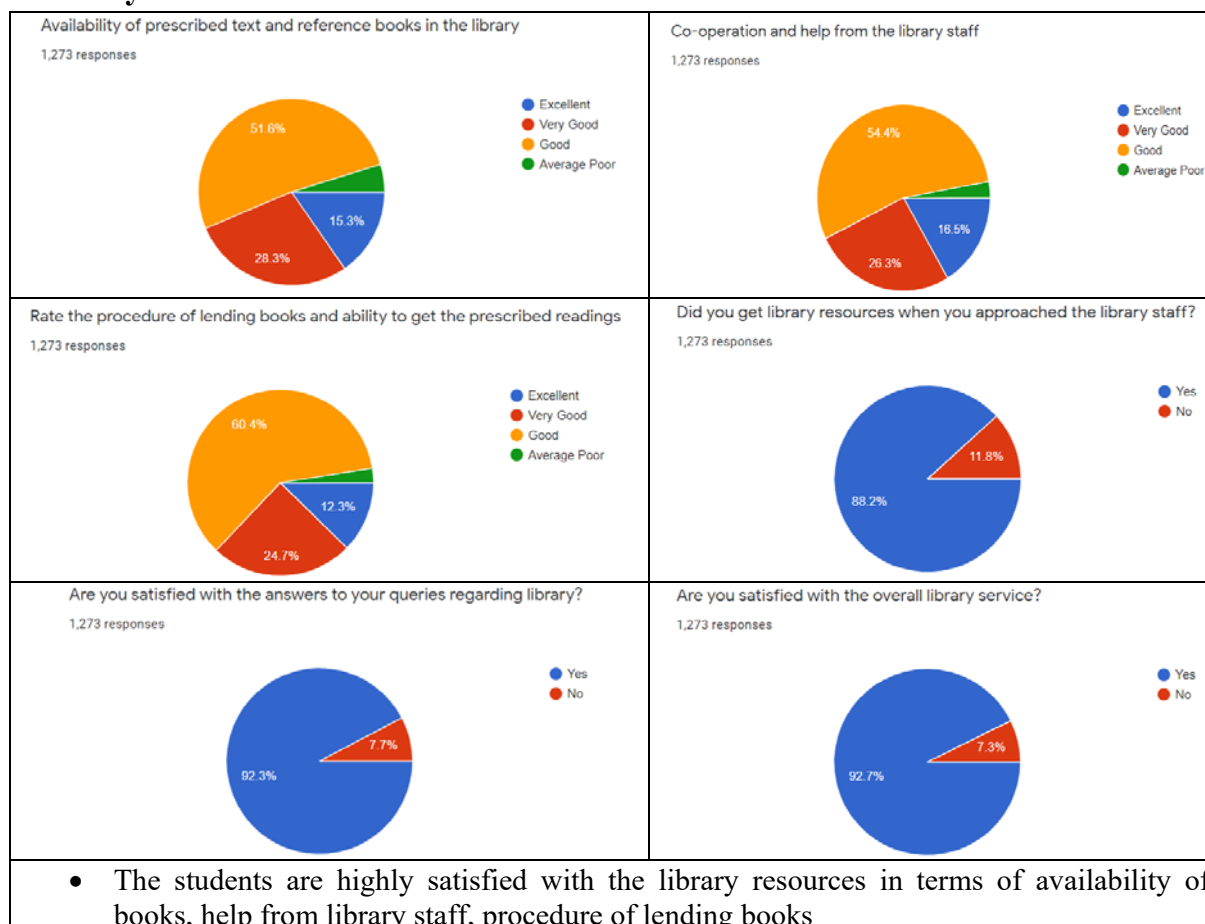
<p>Your overall satisfaction regarding online classes</p> <p>1,273 responses</p>  <table border="1"> <thead> <tr> <th>Satisfaction Level</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Highly satisfied</td> <td>13%</td> </tr> <tr> <td>Satisfied</td> <td>73.7%</td> </tr> <tr> <td>Dissatisfied</td> <td>11.1%</td> </tr> <tr> <td>Highly dissatisfied</td> <td>1.1%</td> </tr> </tbody> </table>	Satisfaction Level	Percentage	Highly satisfied	13%	Satisfied	73.7%	Dissatisfied	11.1%	Highly dissatisfied	1.1%	
Satisfaction Level	Percentage										
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Highly dissatisfied	1.1%										
<ul style="list-style-type: none"> • 63% of the respondents said that 80-100% of the syllabus was completed before their University examinations were held • 60% of the students are of the opinion that the classes were held on time • Approximately 60% of the students opined that the teachers were well prepared for taking classes, could communicate well and explained with the help of illustrations • Majority of the students are happy about the fact that internal evaluation by the teachers were fair and their performance in assignments were discussed in class • They also revealed that online classes were conducted by teachers and study materials were provided • 60% of the students felt that the mentoring process in college helped in their emotional growth • More than 30% of the respondents felt that online classes are proving to be stressful for them and online assessments create more anxiety in their minds • Majority of the students felt that they learn better and students-teacher interaction is better in physical classrooms • But overall they are satisfied with online mode of teaching during the pandemic 											

Feedback on Institution By Students

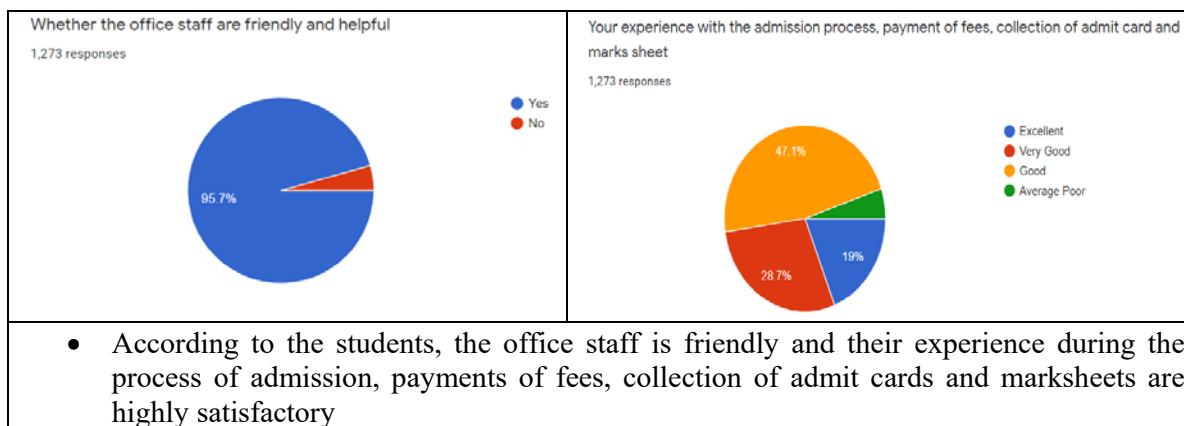
Feedback on College



Library



Feedback on Office



Aspects of Campus Life Missed by the Students During Pandemic

